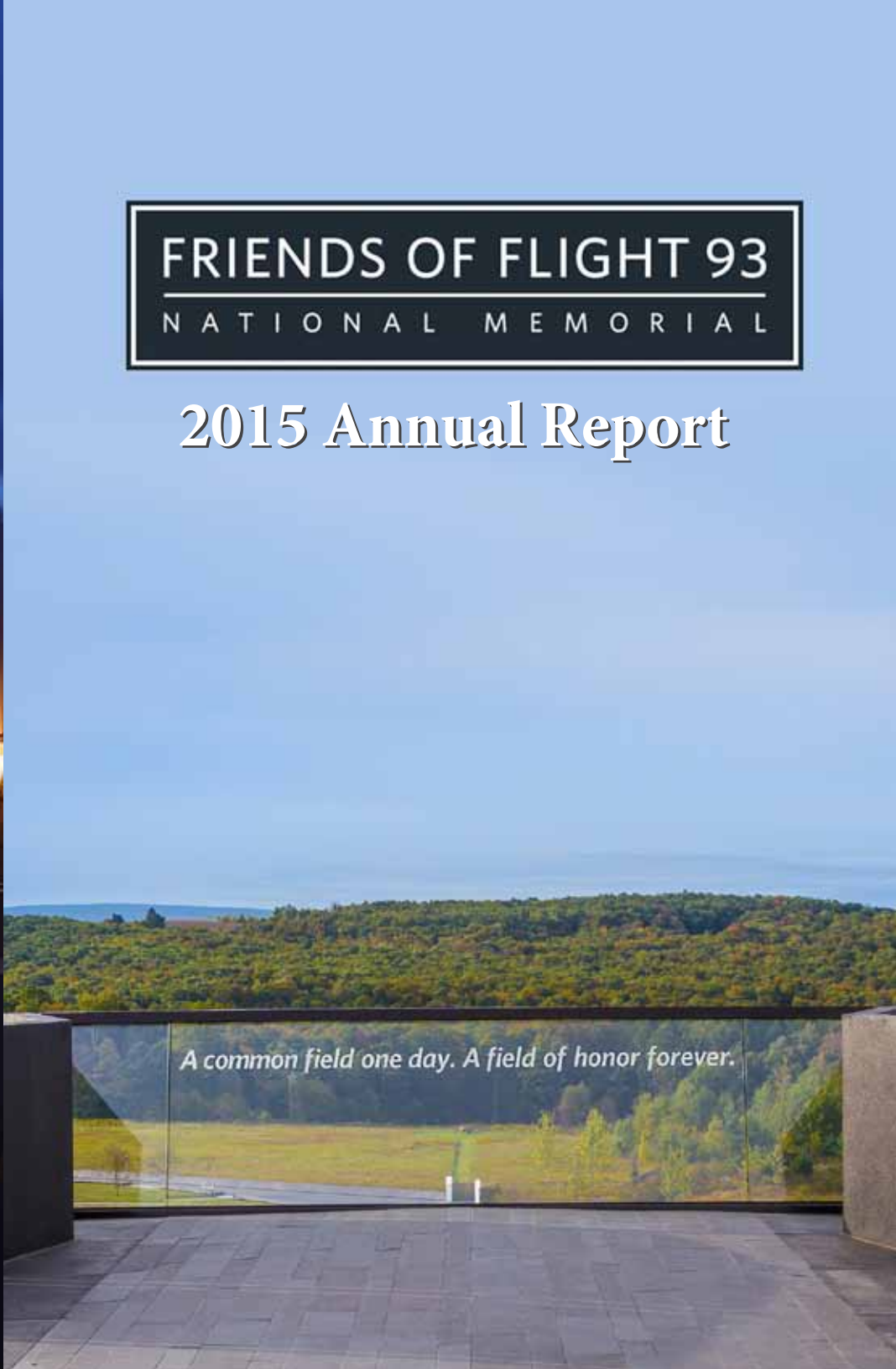
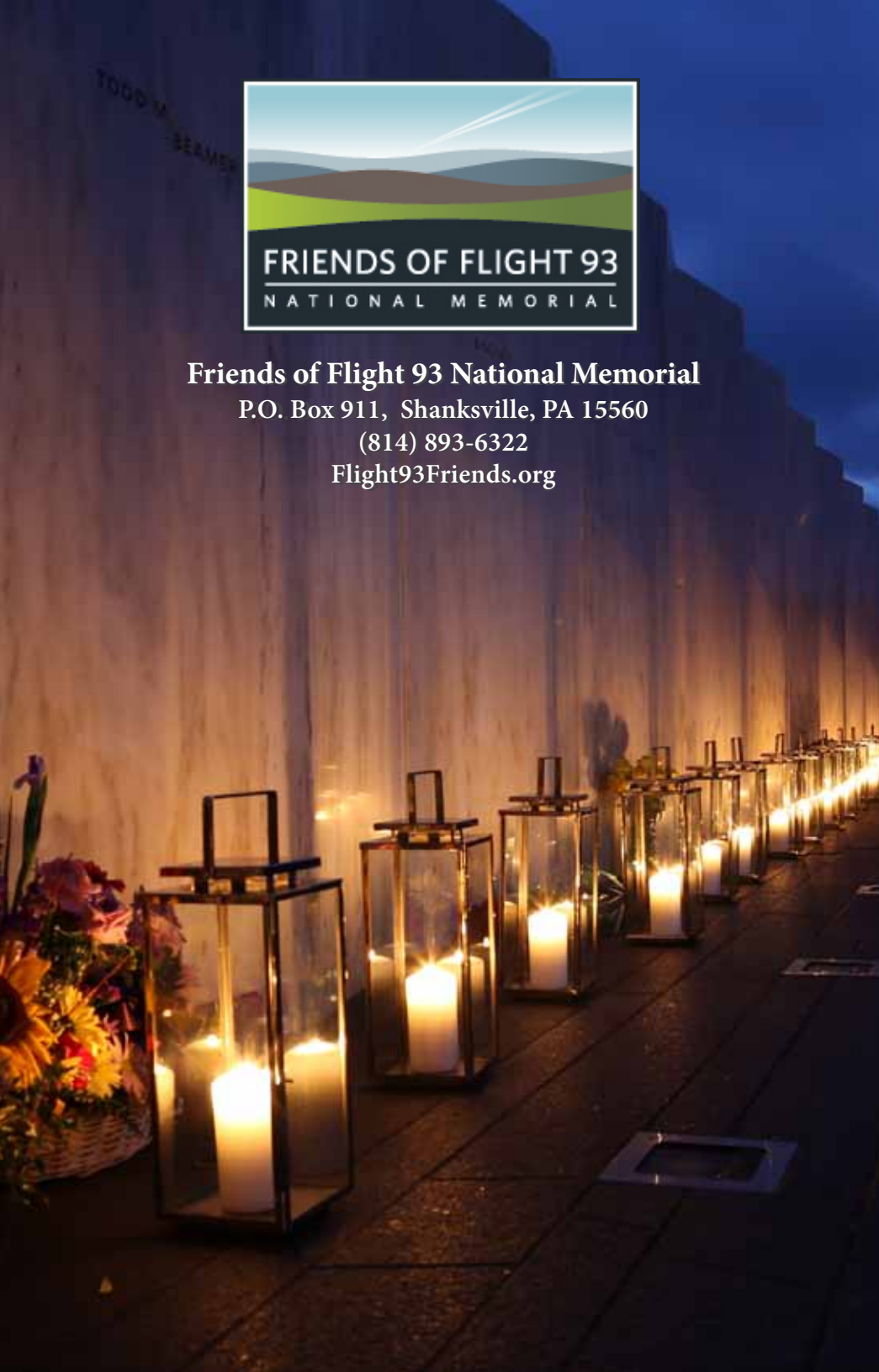




Friends of Flight 93 National Memorial
P.O. Box 911, Shanksville, PA 15560
(814) 893-6322
Flight93Friends.org



2015 Annual Report



Friends Mission

As Friends, we welcome worldwide all who would join us in honoring the sacrifice and courage of the passengers and crew of Flight 93 by supporting the mission of Flight 93 National Memorial with volunteers, resources and civic engagement so as to inspire all who visit with the Flight 93 story.

Photos by Brenda T. Schwartz, Linda Seanor and Chuck Wagner

A Message From the Board President and Executive Director

Dear Friends,

What a difference a year can make! As I walked into the Visitor Center on Sept. 10, I was overcome with the emotion that I know we all felt. The excellence of the exhibits, the simple beauty of the Visitor and Learning Centers, the quality of work and design of the facilities—they are all a tribute to the memory of the passengers and crew of Flight 93. These beautiful new spaces show the collaboration of the National Park Service, the Families, the National Park Foundation, all of our community partners, the volunteers, and you, the Friends.



Lladel Lichty

Thank you for the many hours of hard work leading up to the Sept. 10-11 activities and especially during that weekend. We put our best foot forward to welcome the country to our doorstep. Thank you, too, for another wonderful reforestation event, tree trimming, care of the memorial, Luminaria Ceremony, many hours of greeting, office work, advocacy and much more.

Our new challenge will be to ensure that there are many more volunteers to help maintain and sustain the work of the National Park Service as the operations of the new facilities move forward. Our goal will be to make every visitor experience one of excellence. And as we help to educate the next generation about Sept. 11, 2001, our hope is that these young people will come away from Flight 93 National Memorial feeling pride in their country and knowing what it means to be a “real” hero like the passengers and crew on the plane.

Thank you again, Friends, for all that you do. Please think of who you might invite to become a volunteer at the memorial to help make it the best place it can be.

With warm regards,

Lladel Lichty, President

Dear Friends,

As thousands of spectators attended the dedication and memorial services this past September, I was thinking how fortunate we are to have such a committed and passionate Friends membership who have significantly contributed to make this momentous event a reality. So many of you have been involved for many years and even from the first day. I want to congratulate all of you for a job well done.



Henry Scully

Seeing the expressions of hundreds of family members' faces as they listened to the distinguished speakers and viewed the incredible exhibits for the first time confirmed that the Friends' mission of continuing to tell the heroic story of the 40 passengers and crew on Flight 93 is alive and strong.

I look forward to continuing to team with the hard-working National Park Service and National Park Foundation in honor of the families and to educate the next generation. This cannot be accomplished without existing and increased volunteer work, especially with the opening of the new Visitor Center Complex and limited National Park Service capacity.

Thank you, Friends. Your hard work is appreciated by so many and we are grateful for your continued support.

Sincerely,

Henry Scully, Executive Director

Connecting People

The Friends help the memorial be relevant and valued as a place of respect, inspiration and deepened understanding of the events of Sept. 11, 2001, and the story of Flight 93. We use the power of volunteers and programs to better connect with communities beyond the memorial and to invite new visitors to the park. We develop and nurture life-long connections between the public and the memorial through varied and continuing educational, volunteer and work experiences.

In 2015, the Friends:

- Recruited and registered 587 volunteers to plant 22,000 seedlings at the memorial during the annual reforestation program in April. This year included special teams of volunteers designated specifically to remove harmful invasive species.
- Launched the Friends' website, Flight93Friends.org.
- Distributed more than 40,000 invitational rack cards in Pennsylvania Welcome Centers, Turnpike rest areas and regional brochure racks.
- Provided an orientation DVD to visiting motorcoach companies.
- Personally met with motorcoach tour operators at Heartland Travel Showcase in Chicago, Il., and the Pennsylvania Bus Association annual conference at Seven Springs Mountain Resort, inviting them to bring groups to the memorial.



to the Park

- Created and distributed a new Friends membership brochure.
- Assisted the NPS in processing group travel reservations and meeting with travel planners.
- Invited Friends to an exclusive midyear "hard hat" tour of the Visitor Center Complex.
- Encouraged visitation through digital and print advertising with the Somerset County Chamber of Commerce, Laurel Highlands Visitors Bureau, VisitPittsburgh, VisitPA and through social media.
- Recruited plaza greeters to help the NPS welcome visitors to the memorial.
- Hosted a private reception for the Families of Flight 93 and other invited guests on Sept. 10.
- Organized volunteers to assist the NPS with the Sept. 10-11 ceremonies and the Sept. 10-13 weekend, including running a convenience tent for the public.
- Planned and organized the annual Luminaria Ceremony on Sept. 10, which included an array of 2,977 luminaria along the memorial plaza and Wall of Names to honor the total loss of life on Sept. 11, 2001.
- Recruited 184 participants for the inaugural Walk 93, a joint project between the Friends and Leadership Somerset County.
- Hosted tourism partners from five counties at a tourism open house Sept. 30.
- Connected with thousands through the Friends' social media sites.
- Received a donation of wheelchairs, automated external defibrillators (AEDs) and radios and chargers from UPMC.



Walk 93, an inaugural event organized by the Friends of Flight 93 and Leadership Somerset County, raised more than \$23,000 for the building and maintenance of trails at the park.

Advancing Education

The Friends assist the National Park Service by embracing a larger role in education. We are striving to establish the memorial as a place of learning by engaging partners and educational institutions, and effectively communicating with and capturing the interest of the public. We support educational opportunities for the staff and volunteers at Flight 93 National Memorial which enhance their effectiveness.

In 2015, the Friends:

- Completed another year as sponsor of the Oral History and Documentation Project. Through this project, the stories of more than 800 people associated with Flight 93 have been recorded, creating an invaluable resource for future researchers and visitors.
- Continued support of the Junior Ranger Handbook and Junior Ranger Program.



and Understanding

- Connected with audiences through regional public speaking events and book signings with Friends board members Mal Fuller and Tom McMillan, raising more than \$12,000 for the organization.
- Continued support of the Children's Discovery Table.
- Developed and purchased a native seed packet for distribution at the Children's Discovery Table.



Preserving America's Special Places

During the two-day Plant a Tree at Flight 93 reforestation program in April, 587 volunteers planted 22,000 seedlings as well as removed harmful invasive species.

The Friends assist the National Park Service and our partners to complete the memorial and protect it as one of America's special places. We cultivate excellence in the stewardship of the memorial as well as in scholarship as a foundation for telling and understanding the story of Flight 93 and Sept. 11, 2001.

In 2015, the Friends:

- Recruited and registered 587 volunteers to plant 22,000 seedlings and remove harmful invasive species at the memorial during the annual reforestation program.
- Recruited 24 volunteers to work alongside the NPS and Davey Tree Company to prune nearly 1,600 trees.
- Hand washed the marble Wall of Names.
- Recruited 184 participants for the inaugural Walk 93.
- Generated funds for the National Park Foundation's Capital Campaign by flying U.S. flags over the memorial as donor gifts.
- Received designation as an approved recipient of contributions from federal employees in the Combined Federal Campaign (Account #49208).



With Thanks to Our Donors

The Board of the Friends of Flight 93 National Memorial gratefully acknowledge the assistance of many groups and individuals who have contributed to our growth in 2015.

In particular, we thank:

1 st National Bank of Pennsylvania	Mellon Families
Americorps	MetLife
Appolo Ridge High School	National Park Foundations
William Burkland	North American Höganäs
Erich A. Bay	Mark Pasquerilla
Community Foundation for the Alleghenies	NEEF
Davey Tree Company	Pittsburgh Penguins Foundation
Carol L. Delapp	Pittsburgh Pirates Charities
Diebold Security	Porter, Wright, Morris & Arthur LLP
Hon. Robert J. Dole	PPG Industries Foundation
Eat 'n Park Restaurant	Quaker Steak & Lube - Media Twp., Ohio
Ralph S. Elder	REI
Families of Flight 93	Riggs Family Foundation
Anne C. Fattman	Sandra Priest aka Art By San
Est. of Mildred I. Forkas	Sheetz
Fraternal Order of Eagles	Snyder of Berlin
Mal & Christine Fuller	Somerset Country Club
Global/SFC Valve Corporation	Somerset County Tourism Grant Program
Heinz Endowments	Somerset Hospital
Highmark Health	Somerset Rotary
Kutztown University	Somerset Trust Company
Latrobe School District	Starbucks Coffee Company
King Laughlin	United Airlines Retirees —
Lehign Carbon	Ohio Buckeyes Chapter
Katherine Mabis McKenna Foundation	University of Pittsburgh
Tom McMillan	UPMC Health Plan
Mercer Wine Estates	Verizon Wireless
Mercersburg EVSD	Walmart
Casanda Mellon Mibury	Wessel & Company

Friends of Flight 93 National Memorial Membership

Friends of Flight 93 Board of Directors

Lladel Lichty, <i>President</i>	Don Alexander,	Nicole Eickhoff
Patrick White,	<i>Treasurer</i>	Mal Fuller
<i>Vice President</i>	Sheena Baker	Tom McMillan
Donna Glessner,	Ginny Barnett	Linda Meyer
<i>Secretary</i>	Deborah Borza	Lance Sturni

The board gratefully acknowledges the services of longtime board members Ginny Barnett, Nicole Eickhoff, Donna Glessner and Linda Meyer.

Financial Report

Profit & Loss

October 1, 2014 through September 30, 2015 (unaudited)

Income/Revenue		Expenses	
Special Event Revenues	20,268.34	Special Event Expense	21,669.47
Website Revenues	3,104.00	Website Expense	4,657.93
Corporate Donations	3,309.48	Special Projects Expense	54,458.14
Individual Donations	19,603.04	Accounting Fees	5,000.00
Visitor Center Donation Box	3,693.77	Office Equipment/Software	797.67
Envelope Donations	8,662.00	Misc. Expenses	2,059.39
Restricted Projects Donations	35,129.58	Postage & Shipping	561.90
Honorariums	15,902.28	Printing & Copying	1,037.75
Grants	235,553.78	Insurance	2,470.00
Investment Income	950.99	Grants	233,401.80
Other Income (DVDs, etc.)	430.00	Administrative Expenses	3,654.74
Program Income (Dues, etc.)	7,355.00	Travel & Meetings	3,360.10
Total Ordinary Income	353,962.26	Fundraising	<u>3,400.57</u>
Less: Total Expenses	(336,529.46)	Total Expenses	336,529.46
Net Ordinary Income	17,432.80		
NET INCOME	17,432.80		

Balance Sheet as of September 30, 2015 (unaudited)

ASSETS	
Checking	4,646.75
Advantage Savings	166,819.17
Savings	<u>1,648.16</u>
TOTAL ASSETS	173,114.08
LIABILITIES & EQUITY	
Unearned/Deferred Revenue	25.00
Payroll Taxes Dues	3,824.40
Board Designated Deferred Funds	15,069.97
Deferred Grants	<u>54,257.10</u>
Total Liabilities	73,176.47
Unrestricted Net Assets	82,504.81
Net Income	17,432.80
Total Equity	99,937.61
TOTAL LIABILITIES & EQUITY	173,114.08

The Friends of Flight 93 National Memorial is registered with the Pennsylvania Dept. of State pursuant to the provisions of "The Solicitation of Funds for Charitable Purposes Act". The Friends of Flight 93 is also designated by the IRS as a 501(c)3 charitable organization. Donations to the Friends are tax deductible for federal income tax purposes. A formal agreement with the National Park Service establishes the Friends as the official support group of Flight 93 National Memorial.

Internally prepared, or externally compiled, reviewed, or audited financial statements for prior fiscal years and previous annual reports are available for inspection during regular business hours at park headquarters at Flight 93 National Memorial. These documents are also posted on the Friends' website, www.Flight93Friends.org.